

Privacy policy

Please read this privacy policy carefully. In it you will find important information about the processing of your personal data and the rights recognized by current regulations on the matter. We reserve the right to update our privacy policy at any time due to business decisions, as well as to comply with possible legislative or jurisprudential changes. If you have questions or need any clarification regarding our Privacy Policy or your rights, you can contact us through the channels indicated below.

You may request a copy of this policy for your records.

1. Who is the data controller?

The company that operates the hotel in which you are staying (hereinafter the HOTEL), whose identified and contact information is available at the hotel reception or by requesting it from dpd.privacy@grupo-pinero.com.

Data Protection Officer contact: dpd.privacy@grupo-pinero.com

2. What personal information do we obtain?

The data we process are those obtained from the video surveillance cameras installed for the security of the facilities.

3. For what purposes do we process these data?

We will process the data collected for video surveillance and facility security purposes.

4. Who may we transfer your data to?

The data will be canceled within a maximum period of one month from the moment it was collected, without prejudice to its conservation during the periods provided for in the applicable legal provisions, for example, to prove the commission of acts that violate the integrity of the data. of people, goods or facilities.

5. Legal basis for processing.

The legal basis for the processing of data captured through the video surveillance system is the legitimate interest in ensuring the security of the facilities.

6. How long will your data be stored?

Your data will not be communicated to third parties, except under legal protection.

7. What are your rights?

You have the right to obtain confirmation of whether or not we are processing your personal data and, if so, access it. You can also request that your data be rectified when it is inaccurate or that incomplete data be completed, as well as request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected. In certain circumstances, you may request the limitation of the processing of your data. In such case, we will only process the affected data for the formulation, exercise or defense of claims or with a view to protecting the rights of other people. Under certain conditions and for reasons related to your particular situation, you may also object to the processing of your data. In this case we will stop processing the data, except for compelling legitimate reasons that prevail over your interests, rights and freedoms, or for the formulation, exercise or defense of claims. Likewise, and under certain conditions, you may request the portability of your data so that it may be transmitted to another data controller. To exercise your rights, you must send us a request accompanied by a copy of your national identity document or other valid document that identifies you by postal mail or email to the addresses indicated in the section Who is responsible for the processing of your data? You can obtain more information about your rights and how to exercise them on the website of the Spanish Data Protection Agency at: the exercise or defense of claims. Likewise, and under certain conditions, you may request the portability of your data so that it may be transmitted to another data controller. To exercise your rights, you must send us a request accompanied by a copy of your national identity document or other valid document that identifies you by postal mail or email to the addresses indicated in the section Who is responsible for the processing of your data? You can obtain more information about your rights and how to exercise them on the website of the Spanish Data Protection Agency at: the exercise or defense of claims. Likewise, and under certain conditions, you may request the portability of your data so that it may be transmitted to another data controller. To exercise your rights, you must send us a request accompanied by a copy of your national identity document or other valid document that identifies you by postal mail or email to the addresses indicated in the section Who is responsible for the processing of your data? You can obtain more information about your rights and how to exercise them on the website of the Spanish Data Protection Agency at: To exercise your rights, you must send us a request accompanied by a copy of your national identity document or other valid document that identifies you by postal mail or email to the addresses indicated in the section Who is responsible for the processing of your data? You can obtain more information about your rights and how to exercise them on the website of the Spanish Data Protection Agency at:

<http://www.agpd.es/portaleswebAGPD/CanalDelCiudadano/derechos/index-ides-idphp.php>